**From:** Telstra Security Operations

**To:** NBN Team (nbn@email)

**Subject:** Urgent: Malware Attack Impacting NBN Connection Service

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**Body:**

Hello NBN Team,

At 14:20 on March 20, 2024, a malware attack targeting the NBN Connection service running on the Spring Framework was detected, resulting in service disruption and impaired functionality. This incident has been assessed as P1 - Critical and requires the immediate initiation of incident response measures to restore services and prevent further impact.

Please review the relevant logs promptly and take the necessary mitigation actions. If you need assistance or have any questions, feel free to contact us.

Kind regards,

Telstra Security Operations